

**CORPORATE SOCIAL RESPONSIBILITY STATEMENT**

Wrexham Glyndŵr University is committed to being an ethical and a socially responsible organisation, with a key corporate aim being to create and apply knowledge for the benefit of individuals, communities and the economy.

We aim always to conduct our business in accordance with the seven principles identified by the Committee on Standards in Public Life (selflessness, integrity, objectivity, accountability, openness, honesty and leadership – also known as the Nolan Principles) and comply with section 17 of the Charities Act 2011, to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Our activities are also underpinned by our own declared values in our Vision and Strategy 2025 of being accessible; supportive; innovative and ambitious.

**Accessible** in the learning we provide for our students, staff and community, being pro-active in promoting the value of higher education. This is grounded in a dedication to be inclusive and fair in how we provide our services.

**Supportive** of our learners and staff, as well as the region, helping all to gain confidence and achieve their potential. This implies a partnership focus to add value and share understanding. We work better and more effectively together, whether this is with students, staff, industry or other stakeholders.

**Innovative** in our delivery and management of academic provision and professional services, and in our relationships with collaborative and regulatory partners. This enables our culture, structure, policies and people to drive excellence, respond to need and deliver what we set out to achieve.

**Ambitious** in what we seek to deliver for our students, staff and partners and in how we do that, recognising that there are no limits to learning and knowledge. This implies an innovative, enterprising and flexible approach; an eagerness to explore new ideas.

We aim to embed those values throughout our strategies, policies, procedures and actions.

Our Vision and Strategy sets out our mission and commitments across all our activities. We have committed to ensure that all our activities are carried out ethically, sustainably and for the public benefit, ‘*to inspire and enable; transforming people and places and driving economic, social and cultural success’.*

The University’s Campus 2025 Strategy also underpins the way in which the University operates by working to create an environment that places the student at the heart of the University, inspiring and supporting learning and creativity; developing the University and the estate in partnership; placing the University at the heart of the local community and region and ensuring its sustainability and efficiency thereby engendering confidence and inclusivity.

In all our relationships and operations the University therefore aims to:

* Ensure that stakeholders are aware of what they can expect from the University, and what the University expects of them;
* Enable all stakeholders to engage with the University, regardless of background, gender, ethnicity, age, religion and/or belief, disability, sexual orientation and marital status, ensuring all are treated with dignity and respect.
* Deal with everyone with whom we interact in an effective, courteous and fair manner;
* Ensure that communications are timely, accurate and relevant, and to act with honesty and integrity in all our advertising and other marketing practices;
* Balance openness and transparency in our operations with our responsibilities of confidentiality to staff, students and others;
* Demonstrate through strategies and actions that we are a university practising civic engagement, with a strong regional role;
* Ensure that our core values are evident in our decisions on ethical investments and international co-operation;
* As a purchaser or user of goods and services, maintain the highest possible standard of integrity in all our business relationships, adopting the Chartered Institute of Purchase and the Code of Practice for Ethical Employment in Supply Chains, ensuring that contractors or subcontractors are aware of their obligations to respect the University’s commitment to eliminate unlawful discrimination;
* Operate in an environmentally friendly fashion, managing our carbon footprint in an effective and efficient manner;
* Avoid engaging in any form of commercial or other relationship with individuals or organisations which may endanger the University’s reputation;
* Ensure that the University meets its responsibilities when complying with all statutory legislation as required by both UK and Welsh Government.

The University has established a range of means by which stakeholders may raise issues of concern. For staff and students the relevant policies and procedures are contained on the University’s Intranet pages. The University also has procedures in place to allow external stakeholders to raise issues of concern and details on these procedures are located on the University’s external Internet pages.